

Survey Report

Post Close Survey - Frank Hayden - Friday November 6, 2015

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Everyone we dealt with at High Tech Mortgage was very friendly and helpful. We were very happy with the level of communication throughout the process. Purchasing a home is a very stressful time, but your excellent customer service helped to keep us at ease.

Was there anything we could have done to improve the overall experience for you?

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

LONNIE STEVENSON - LICENSE NMLS 183190

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