

Survey Report

Post Close Survey - Glen Bush - Saturday July 13, 2019

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Had a good result with our refinance loan. The timeline got very close to our anticipated closing, but everything came together and the loan got finished.

Was there anything we could have done to improve the overall experience for you?

Only thing that might have helped, would be weekly updates on the loan status.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

LONNIE STEVENSON - LICENSE NMLS 183190

□