# **Survey Report**



# Post Close Survey - John Baioa - Tuesday August 6, 2019

#### How would you rate the level of service you received from us?

Excellent

# How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

# Would you mind providing a client testimonial about your overall experience?

John and I had no issues in working with High-Tech mortgage and the staff. Kept us well informed, received documents in a timely manner and most important was able to close the process 2-weeks early! We are now enjoying our new home!

#### Was there anything we could have done to improve the overall experience for you?

Everything ran smoothly, no issues.

# Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

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