

Survey Report

Post Close Survey - Anonymous - Sunday August 11, 2019

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

I can't begin to say enough good things about Dara & Crew. I was looking forward to buying a home in Lake Havasu after selling our home in California but to be honest I was not looking forward to the loan process. Even with great credit I know mortgage loans or refinancing are not fun. Willie Gonzalez from RE/MAX referred us to HiTech & Dara & I am so glad he did. Dara was so professional but at the same time she was so encouraging about the process we were going through. After a few weeks I really felt like I knew her & Samantha even though we had never met. I came so close to going through our credit union for a loan & I am so glad I didn't. The personal service I received was amazing. I also really liked the timeline of each step from opening loan to closing. As a person who makes a list everyday that was really great.

Was there anything we could have done to improve the overall experience for you?

Being a homeowner for many years, getting a loan or refinance I can honestly say no.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

DARA LEFKOWITZ PADDOCK - LICENSE NMLS No. 925633

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