

Survey Report

Post Close Survey - Cynthia Anderson - Tuesday September 17, 2019

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Kim was amazing every step of the way. She is an excellent communicator and kept us apprised at each step in the process. She was patient with our endless questions, and ended up getting us a fantastic rate. We feel very fortunate to have had such a positive experience.

Was there anything we could have done to improve the overall experience for you?

Not a thing.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

KIM HORTON - LICENSE NMLS No.327958

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