

# Survey Report

**Post Close Survey - Paul Russo - Monday September 16, 2019**

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**How would you rate the level of service you received from us?**

Excellent

**How would you rate your level of satisfaction with the overall experience in dealing with us?**

Very Satisfied

**Would you mind providing a client testimonial about your overall experience?**

We were very pleased with our experience in dealing with Hi- Tec Mortgage. True professionalism from start to finish. They kept us updated with each step of the process and answered any of our question in a timely manner. Thank you again for all you did to make the process a smooth road.

**Was there anything we could have done to improve the overall experience for you?**

I really donâ€™t think so.

**Would you be willing to recommend us to family members or friends?**

Yes

**We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?**

No

**May we use your feedback from this survey as a client testimonial on marketing pieces?**

Yes

**DARA LEFKOWITZ PADDOCK - LICENSE NMLSNo. 925633**

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