

Survey Report

Post Close Survey - Jorge Rodriguez - Monday October 7, 2019

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Both, Rick and Christie were amazing. Made the whole process seamless and painless. Very easy to work with and very patient in explaining the process to us.

Was there anything we could have done to improve the overall experience for you?

No. Once they discovered that we were electronically challenged, they quickly adapted to the traditional manner in which communications used to occur.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

RICK CHILDERS - LICENSE NMLS No. 1770087/ LO- 0949952

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