

# Survey Report

**Post Close Survey - Connie Witcraft - Monday January 13, 2020**

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**How would you rate the level of service you received from us?**

Excellent

**How would you rate your level of satisfaction with the overall experience in dealing with us?**

Very Satisfied

**Would you mind providing a client testimonial about your overall experience?**

Dara was very professional and delightful. She went out of her way to help us.

**Was there anything we could have done to improve the overall experience for you?**

It took longer than we were told to get paperwork done which in turn tied up all our money in our accounts. We didn't like the fact that we had to provide new documents every time we wanted to move money from one account to another. So that extra time made it a little difficult to pay Bill's without moving money around.

**Would you be willing to recommend us to family members or friends?**

Yes

**We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?**

No

**May we use your feedback from this survey as a client testimonial on marketing pieces?**

Yes

**DARA LEFKOWITZ PADDOCK - LICENSE NMLS No. 925633**

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