

# Survey Report

**Post Close Survey - Shawn McGrane - Thursday February 20, 2020**

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**How would you rate the level of service you received from us?**

Excellent

**How would you rate your level of satisfaction with the overall experience in dealing with us?**

Satisfied

**Would you mind providing a client testimonial about your overall experience?**

Kevin was great with communication and wrapped everything up in an acceptable time frame

**Was there anything we could have done to improve the overall experience for you?**

I wish I had looked around and received a few other hard estimates based on my credit for what the refi was going to cost, real dollars.

**Would you be willing to recommend us to family members or friends?**

Yes

**We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?**

No

**May we use your feedback from this survey as a client testimonial on marketing pieces?**

Yes

**KEVIN SEVA - LICENSE NMLS No. 259988**

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